



2018 Maricopa County StandDown Annual Report



Founding Partner Agencies



**Motor
Vehicle
Division**





Maricopa County StandDown

The Maricopa County StandDown is Arizona's largest outreach event targeting veterans experiencing or at-risk of homelessness. Through a partnership with the Arizona State Fairgrounds, the Maricopa County StandDown is held each year in the spring at the Veterans' Memorial Coliseum and spans 3 days and 2 nights. Over the course of these days, homeless and at-risk veterans are offered shelter beds and other basic needs items such as meals, hygiene products, shower and restroom facilities among other care items needed to recuperate from the conditions of life on the streets.

When their basic needs addressed, homeless veterans are better able to access the services available to assist them in ending the experience of homelessness. Thus, 95 service providers come together to deliver on-site support during the event; all committed to "cutting the red tape" to deliver their services quickly, efficiently and in a veteran-centered framework. Major service providers include the Arizona Department of Transportation's Motor Vehicle Division, City of Phoenix Municipal and other Court systems, Social Security Administration, the Department of Economic Security, and the Phoenix VA Health Care System.

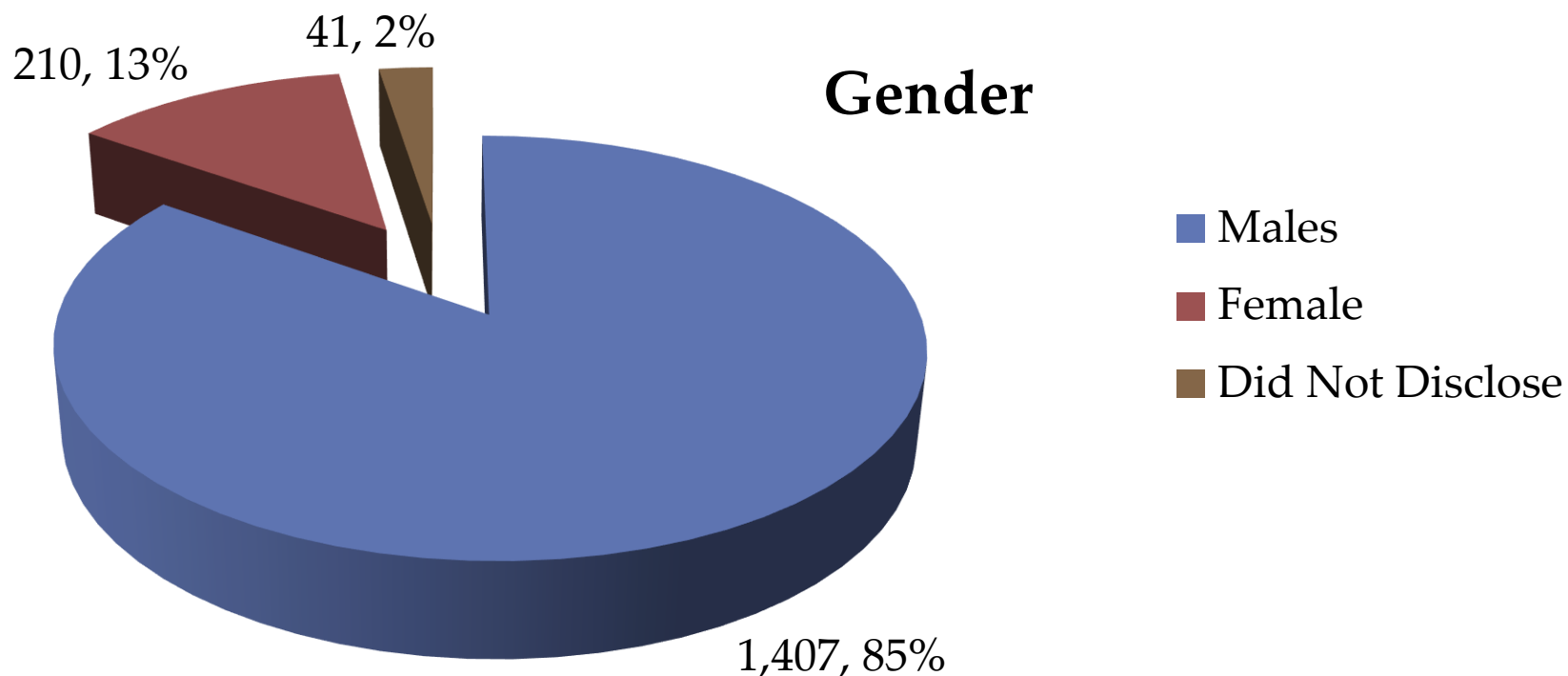
The end of homelessness among veterans begins with housing and thus over 11 housing provider agencies convene on-site and with beds/units available to bring as many veterans off the streets as possible. Arizona StandDown also intervenes, where possible, to prevent homelessness among at-risk veterans and uses excess funds to end homelessness among veterans throughout the year with its partner agencies.

The Maricopa County StandDown would not be possible without its generous donors, partner agencies and hundreds of dedicated volunteers. We hope you enjoy this report and find it useful in your efforts to end homelessness among veterans throughout the year. We look forward to seeing you at next year's Maricopa County StandDown.

For More Information: www.arizonastanddown.org

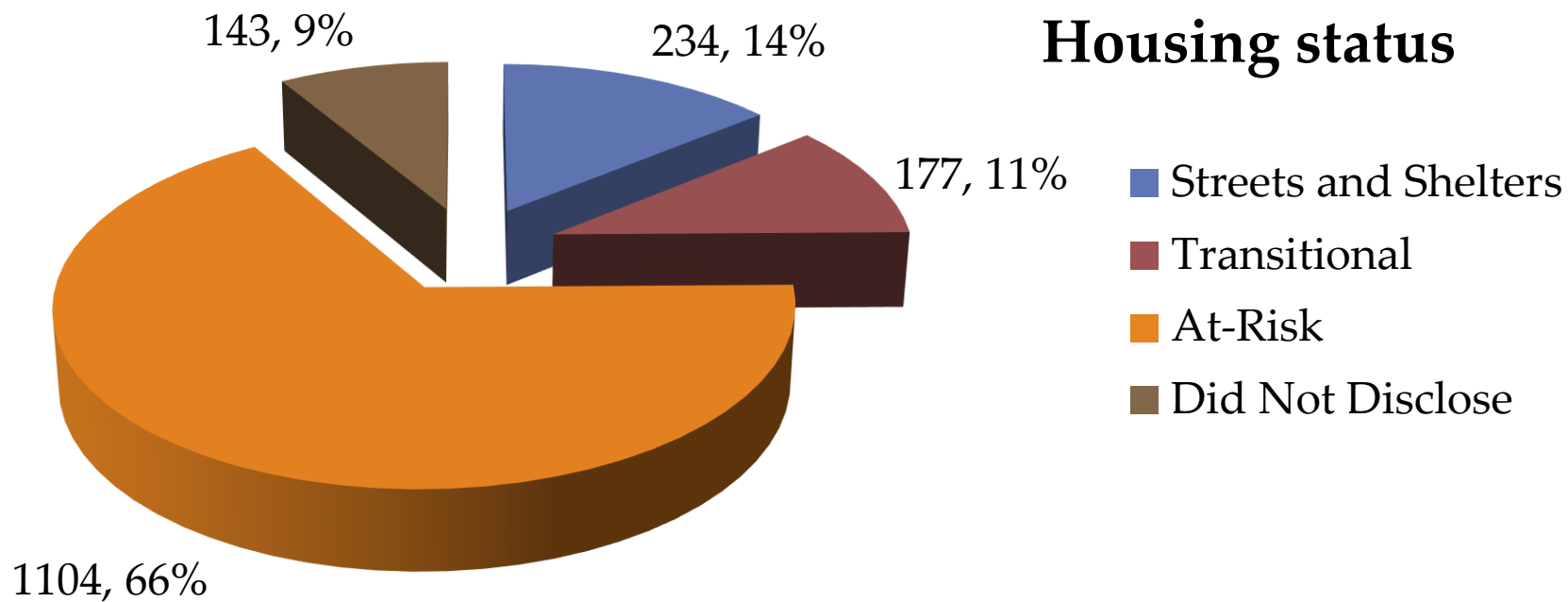


2018 Maricopa County StandDown Demographics: 1,658 Veterans



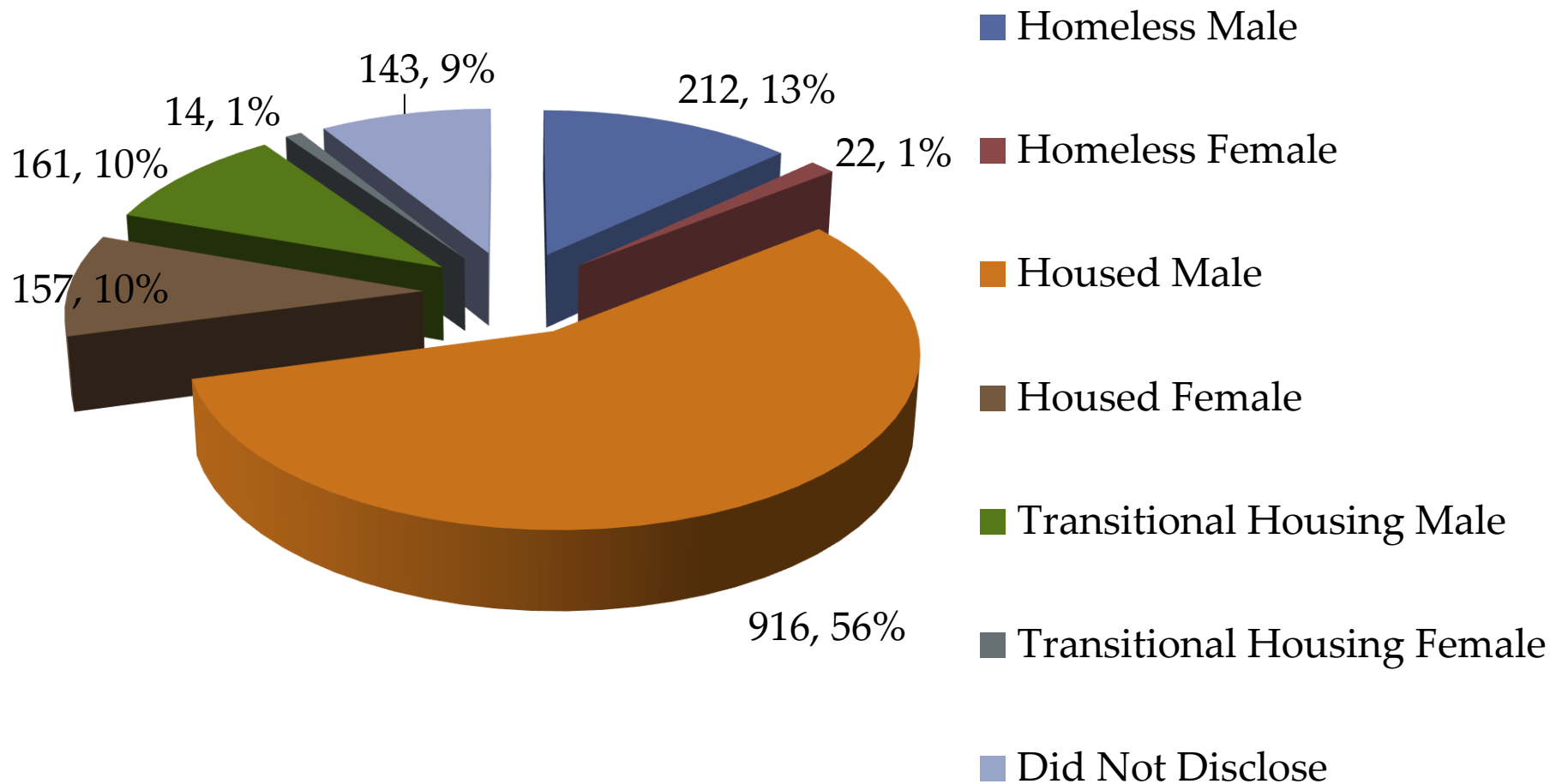


2018 Maricopa County StandDown Demographics: 1658 Veterans



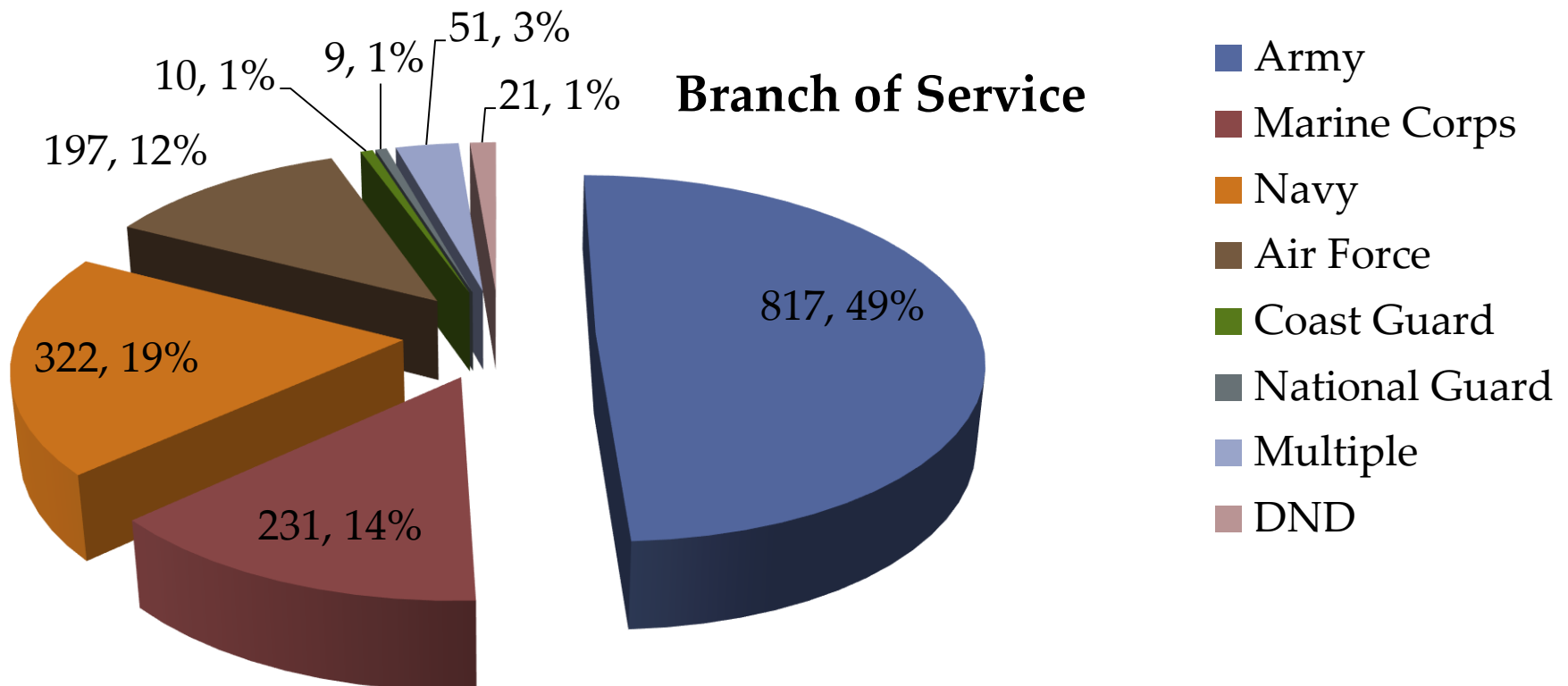


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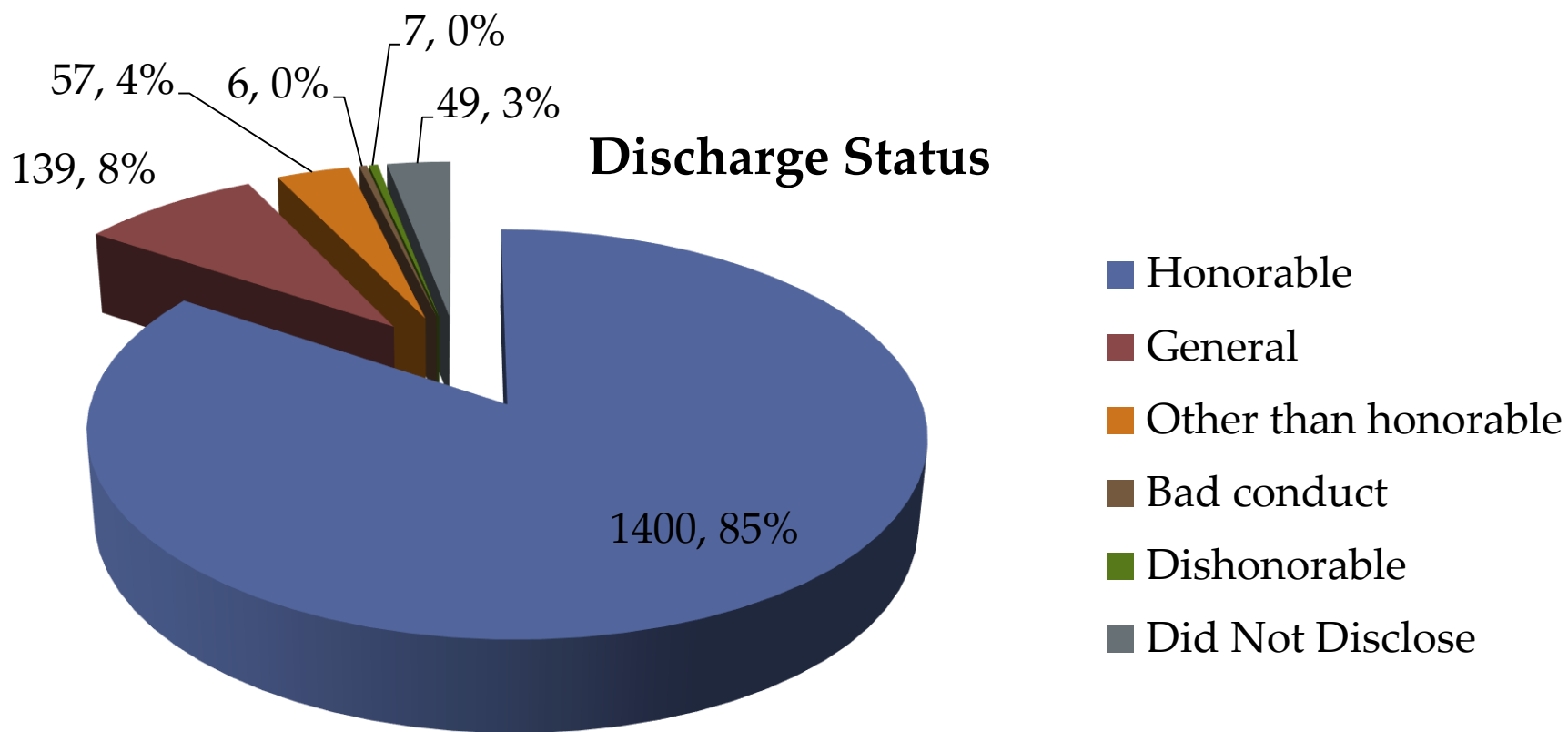


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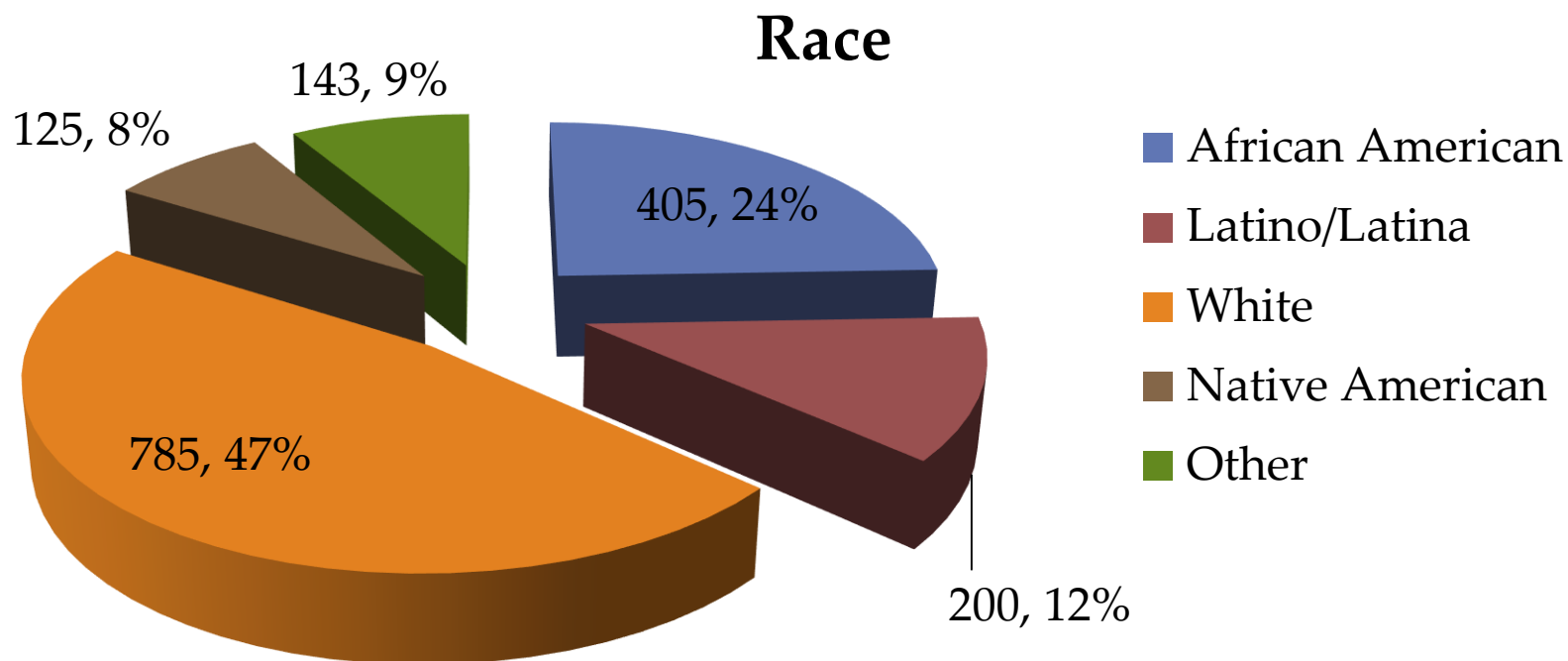


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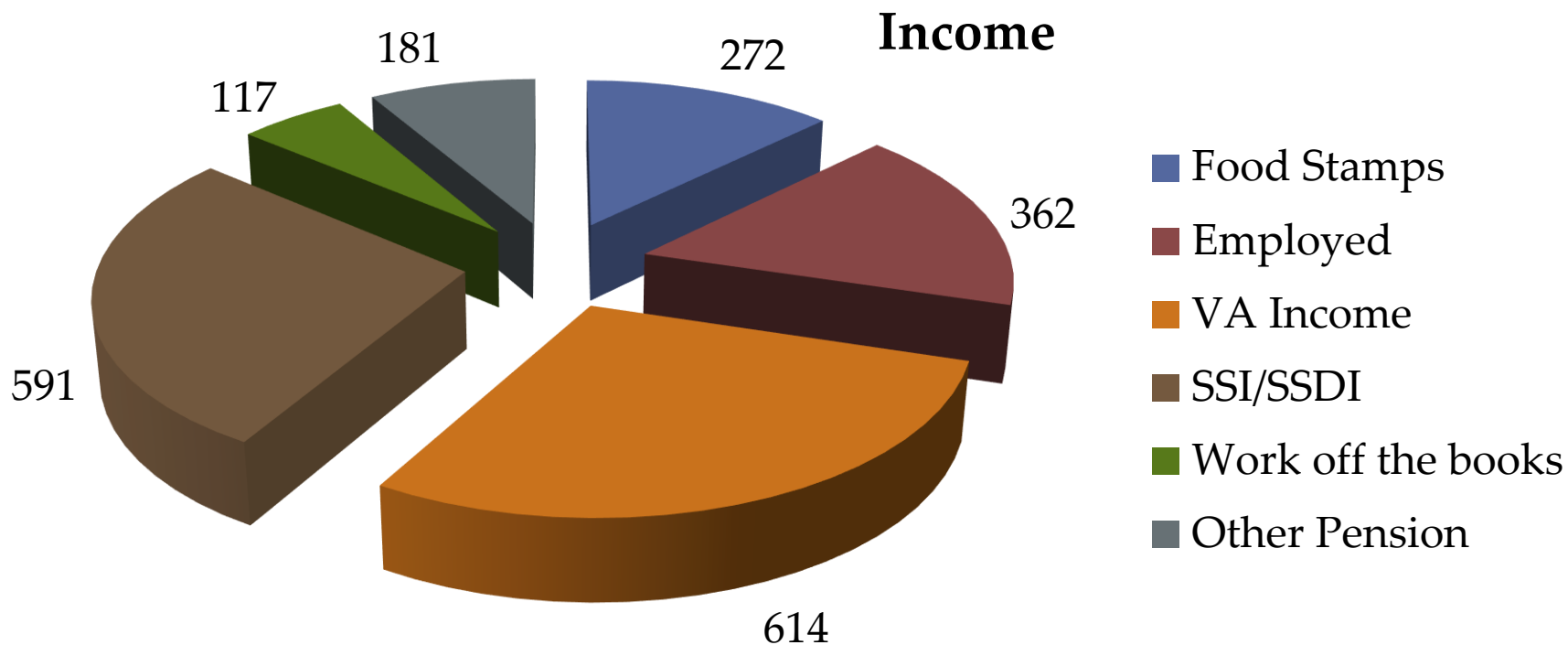


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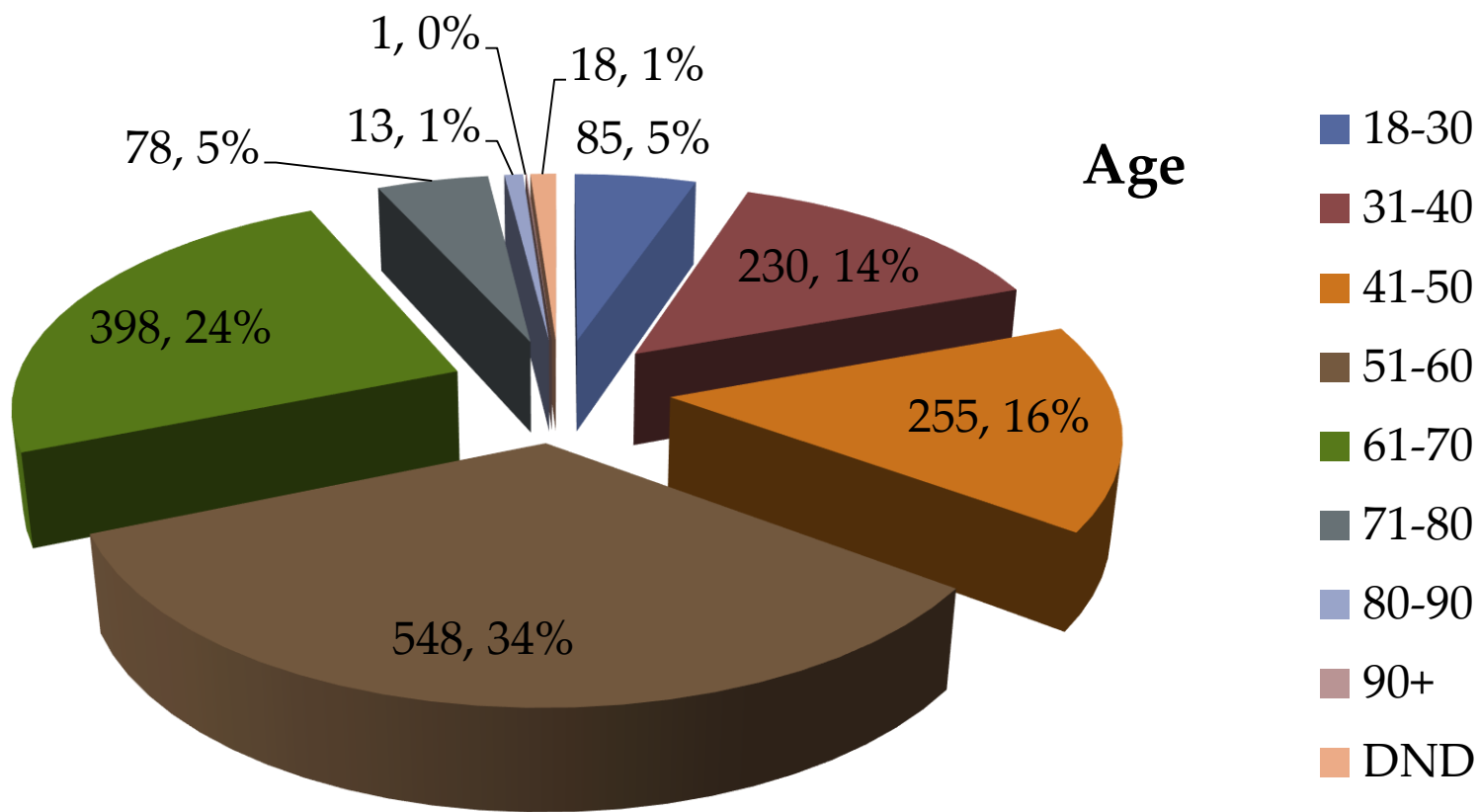


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Valley of the Sun United Way Volunteers and Guest Guides: 831





AZ Mission of Mercy Dental Services

313 veterans received dental services

64% reported income <\$20k per year

\$332,232.80 in dental services
provided to our homeless and at-risk
veterans at no charge to them!





AZ Mission of Mercy Dental Services (breakdown of services)

Services	#/Vets	Cost	% Cost
Endodontics	4	\$2,977.58	1%
Evaluation	317	\$28,073.52	8%
Imaging	288	\$22,451.14	7%
Oral Surgery	377	\$113,254.02	34%
Preventative	407	\$28,648.38	9%
Prosthodontics	82	\$111,174.65	33%
Restorative	95	\$25,653.51	8%
Grand Total		\$332,232.80	100%





Court & Legal System

895 Veterans registered and received legal services

This is a 25% decrease in veterans served in 2017 which correlates with the 21% decrease in overall numbers we experienced.





Court & Legal System

A positive, encouraging trend emerged this year in the provision of legal services to Veterans at the StandDown. The number of Veterans receiving legal assistance and guidance in their civil and criminal cases dropped to 895 in 2018 as compared to 1,204 in 2017. This significant reduction is due in part to the emergence of Veteran Courts in jurisdictions across the State helping Veterans on a year-round basis. This reduction also coincides with an increase in the number of courts participating in the StandDown as well as an expansion in the scope of legal services being offered by attorneys representing a cross-section of the legal community. One area in Courts and Legal Services which experienced a substantial increase was completion of Court-ordered community Service hours. Under the leadership of Dennis Goodbolt, almost 400 Veterans were scheduled in to a network of work assignments during the StandDown. Thanks to Dennis' managerial skills , Veterans were given the opportunity to commence their community service hours immediately after being ordered to do so by the Court. The results of this practice were that the StandDown Grounds and facilities were maintained at their highest level ever, and, most importantly, the overwhelming majority of Veterans ordered to work community service fully completed their hours in satisfaction of the Court's requirements.



ADOT Motor Vehicle Division

Total Transactions: 832

Total Cost: \$7,723



Veteran Johnny B had his license suspended for over 10 years due to tickets in Arizona and Texas. MVD was able to get his tickets reduced in Texas by showing proof of community service which Mr. B completed at the stand down event. He was able to reinstate and get his license back, which he badly needed because he is currently taking care of his mother who is going through health issues.



Women Veterans

**Women veterans seen the first day = 84
and 53 on the second day. Total = 137
(19% decrease from 2017)**

**Volunteers staffing the Women Vet area:
115**

**Mary Kay held 40 individual Pamper
Sessions**

Chair massages were available all day

Jazzy Z's catered 150 meals





Department of Economic Security

**Family Assistance Administration - total
numbers for both days 296**

**Family Assistance Administration- issued a total
of 90 EBT cards**

Day 1- 139 customers

Day 2- 157 customers

Child Support

50 Clients assisted

Vocational Rehab

50 Clients assisted

Veteran employment

275 clients received employment resources

6 requested resume assistance





Social Security

Social Security Card requests: 155

New benefit claims/appeals: 76

Other actions: 158

Total veterans served: 389





Veterans Benefits Administration

389 veterans seen

117 claims processed

73 homeless claims processed

Veterans Affairs

Over 100 veterans registered with the VA





Coordinated Entry/Veteran By-Name-List

Veterans on the BNL: 21 were referred to CRRC

37 VI-SPDATS completed on site

11 were opened in Veterans Choice Program

Four were referred to Supportive Services for Veteran Families.

Four were referred to H3 Vets

Nine Veterans were screened for Transition in Place/Military Family Relief Fund and eight were approved and CBI is navigating all of them.





Housing

216 veterans interviewed in housing

34 screened for Supportive Services for Veterans Families

Two veterans have been housed

Five pending placements

Six placed in Transitional Housing

One housed in Permanent Housing

One Transition in Place

One placed in an emergency bed

Three additional pending housing placements





Vision

Total patients seen: 703

Readers – 424

Prescription Exams – 279

**Youngest patient was 20 years old,
oldest was 84 years old**

Volunteers = 35 including Sue





West Coast Ultrasound

We had an amazing group of 13 student volunteers on Thursday and another 13 student volunteers on Friday. We also had 4 faculty each day plus Dale for a total of 36 volunteers x 8 hours or 288 hours.

Our team performed an astonishing 1,035 pro bono screenings at the two-day event and included 4 referrals to medical professionals - possibly life saving for these veterans.





Veterinary Services

Vets for Vets' Pets served 303 veterans (down 11% from 2017) with 530 pets.

Vaccines: 465 (up 35%)

Boarded: 197 (up 88%)

Spayed/Neutered: 47

Groomed: 43

**Food and supplies provided to 525
pets**





Community Providers

Over 95 service providers participated in the 2018 Maricopa County StandDown

Hygiene Kits: 1750 hygiene kits were distributed

Arizona @ Work: Nine employers with over 300 veteran connections

Haircuts: 506 were given, up from 462 last year.

Acupuncture: 350 veterans, up from 332 from last year.





Meals Provided

Day One:

Sodexo served 624 veterans breakfast

Sodexo served 933 veterans for lunch

CJ's Catering & BBQ served 578 veterans for dinner

Day Two:

Sodexo served 576 veterans breakfast

CJ's Catering & BBQ served 1232 veterans for lunch

CJ's Catering & BBQ served 806 veterans for dinner



Day Three:

CJ's Catering & BBQ served 160 veterans for breakfast

CJ's Catering & BBQ served 250 veterans sack lunches to take with them

VA Voluntary Service purchased 600 burritos from American Legion Post 1 to provide to service providers and volunteers throughout the event.

Total meals served: 5759



Clothing

We suspending overall clothing distribution this year because there are several providers that offer clothing to veterans throughout the year.

The Trilogy Veterans Club did provide clothing to the overnight guests of StandDown on the second night of the event.

Every veteran received two 6-packs of socks, four t-shirts, a 3-pack of underwear, duffle bag, backpack, hip pack, two pair jeans, two insulated shirts, long underwear, knit hat, gloves, insulated pants, and new shoes along with some miscellaneous items.





Bob and Waldren Henry planned to renew their vows in Las Vegas with an Elvis impersonator. They decided to cancel their trip and provide/serve dessert to the hundreds veterans at StandDown on Friday night instead. Trilogy Veterans surprised them with an Elvis impersonator and they renewed their vows for their 50th wedding anniversary at the StandDown.





We had 111 veterans spend the night on Thursday and 146 veterans on Friday night. We want to send a heartfelt thank you to “Gungho” Mikey Roy for being the lifeblood of the overnight piece of StandDown for eight years!





**For their "behind the scenes" efforts in offering a safe, secure,
and efficient event we want to thank**

Combat Vets Motorcycle Association





Feedback:

Overall the feedback has been positive. Wait times were down and the event was as streamlined as we've ever seen it. We have received many suggestions on how to further improve processes next year and plan to implement as many as we can. Thank you for your suggestions and keep them coming.



Thank You to Our Organizational Donors:

Amazon

Angry Crab Shack & BBQ

Arizona Department of Veterans' Services

Arizona State Fairgrounds

**Central Arizona Dental Society Mission of
Mercy**

City of Phoenix

Copper State Post 619

Jewish War Veterans, Scottsdale Post 210

USAA

VMLC Charities

Wells Fargo Foundation

98KUPD

Meals Provided by:

Sodexo & CJ's catering & Bar-B-Q

Sponsored by: Orbital ATK