



## 2024 Arizona Housing Coalition Award Winner

**Jocelyn Muzzin**

*Five Star Leader*

The Five Star Leader Award, recognizes individuals who demonstrate exemplary service in ending homelessness, starting with Arizona's veterans.

Jocelyn Muzzin [pronounced Mew ZINE] serves as the Coordinated Entry Specialist for the Southern Arizona VA Healthcare System; however, her work to end homelessness among Veterans in Pima County goes much further.

Jocelyn has been an integral member of the Tucson Pima Collaboration to End Homelessness (TPCH) Board for over five years, serving as a voting member, vice-chair, and currently, Board Chair since 2021. In her role as Chair, she has spearheaded efforts to address the challenges posed by the COVID-19 pandemic and has implemented significant improvements to the local Coordinated Entry system, prioritizing racial equity and efficiency.

Under her leadership, TPCH has reduced homelessness durations, particularly among vulnerable populations like Veterans, by enhancing landlord engagement, implementing formal move-on strategies, and maximizing HUD-VASH resources through increased collaboration.

Jocelyn has played a pivotal role in local initiatives aimed at tackling Veteran homelessness, focusing on unsheltered Veterans and leveraging diverse funding sources for optimal outcomes.

Her dedication knows no bounds; she's a fierce advocate, a strategic mastermind, and she tackles challenges with an "all hands on deck" attitude. Pima County's Veterans owe her a debt of gratitude, as do those involved in the local Continuum of Care. Her dynamic, effective, and passionately driven efforts have profoundly impacted Veteran homelessness. It's clear she deserves this recognition and more.

