



## 2024 Arizona Housing Coalition Award Winner

**Scott VanSoest, Foundation for Senior Living**  
*Kevin Collins Award for Excellence in Direct Service*

Scott's exceptional dedication has been pivotal in realizing FSL's mission of supporting Arizonans to age with dignity and independence. Over his remarkable 37-year tenure at FSL, Scott has consistently exceeded expectations to ensure that individuals find and maintain stable housing. As Regional Manager, he oversees a staggering 368 units across six properties, the largest portfolio among all regional managers at FSL.

Scott's commitment to excellence is evident in the superior or above-average ratings his properties consistently receive during HUD inspections, showcasing his unwavering dedication to maintaining high standards and prioritizing residents' safety and well-being.



One striking characteristic that sets Scott apart is his dedication to answering calls and providing help promptly. In a busy industry, where it is difficult to follow up with every individual seeking support, Scott is a standout. He believes everyone deserves a dignified and prompt response. Len, one of Scott's newer residents, shared that he made 250 calls to housing agencies over three days in an effort to find shelter. Most referred him to voicemail boxes that described 3-4 year waiting lists. "Scott was one of three people who actually answered the phone. He got me on his waiting list which I was on for less than a year."

Scott maintains open lines of communication and ensures that those on waiting lists stay in regular contact. Current resident Sandy shares her experience transitioning from unsheltered: "I was looking all over town for housing and came and saw the property and said, 'This is where I want to land. This is where I want to be.' I got added to the list, and he was never upset that I called every month to check if something was open. Now that I'm here I can tell you that this guy does go above and beyond. He cares about his residents and keeps the property in pristine shape. He's been the absolute best property manager."

Having witnessed Scott's unwavering dedication to ending homelessness, FSL's Director of Housing, Carolyn Campbell, attests, "Scott's commitment is unparalleled. I've collaborated with numerous managers and regional managers, and I can confidently say that Scott's dedication sets the standard for going above and beyond."

A dark blue banner for the 29th Annual Conference. It features the 'BRINGIT HOME' logo on the left, the text '29th ANNUAL CONFERENCE' in white at the top center, and the event details 'Mesa Convention Center, 263 N. Center Drive, February 27 &amp; 28, 2024' on the right. A small blue house icon is positioned above the word 'CONFERENCE'.