Using Data on Homelessness

FOR CLIENT COORDINATION, PROGRAM AND SYSTEM EVALUATION AND POLICY
Client Coordination

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Coordinated entry process overview
Importance and Best Practices
By Name List Overview
Process Overview

**Coordinated Entry Components**
- Access
- Assessment
- Prioritization
- Referral

**Coordinated Entry Implementation**
- Person-Centered easily accessible locations
- Standard vulnerability assessment adopted by community is universally used
- Case Conferencing meetings
- Coordinated referral process

- U.S. Interagency on Homelessness
**Process Overview**

A) **COORDINATED ACCESS**
- Regional Coverage*
- Well Publicized*
- Physically Accessible
- Safe
- Multiple Models

B) **COORDINATED ASSESSMENT**
- Diversion
- Standard Assessment (VI-SPDAT)*
- Document Collection
- Record Keeping (HMIS)
- Legal Forms/Date Share/Other Community Req.

**CASE CONFERENCING**
- Housing Match
- Special Cases
- Document Readiness
- Service Coordination

**PRIORITIZED LIST (BNL)**
- Chronic*
- High Acuity*
- Length of Homelessness*
- Community Priorities

**HOUSING OPPORTUNITIES**
- Permanent, Transitional, Rapid, etc.
- HUD Funded Units (HCV, CoC, ESG)
- VA Homeless Programs (VASH, SSVF)
- Other Subsidized Units (RBHA)
- May include shelters

6) **DATA INFORMED DECISION MAKING AND COORDINATION (HMIS)**
Importance

“A Goal without a plan is just a wish” – Antoine de Saint-Exupery

- Get more people housed!
- Helps Improve system!
- Reduce process time!
Challenges and Tips

**Challenges**
- Limited Resources
- Coordination among providers
- Lack of Funding
- Landlord Requirements
- Client complexity

**Tips**
- Diversion – 20%
- Building solid relationships with landlords
- Noting client circumstances on HMIS case conferencing notes. These are included on BNL for case conferencing discussions
- Use By-Name-List as a tool for prioritization and Case Conferencing
By-Name List

- What is the By-Name List (BNL)?
  - System-wide prioritization tool
  - Includes Personal Identifiable Information
    - Accessed by key stakeholders

- How is it used?
  - Case Conferencing client housing prioritization
  - Comparison of inflows and outflows
    - Track progress
Example

Program Vacancy

1. Chronically homeless
2. Veteran
3. Yavapai County
4. Permanent Supportive Housing Program
5. Upstairs 1-bedroom unit
Questions?

Questions
Answers
Metrics for Program Evaluation

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About Program Evaluation

Review of some of the most useful metrics for Program Evaluation

Why Important and how can I apply this?
When we say “Program Evaluation” we mean:

• The act of using regularly collected evidence (HMIS data) to learn if your programs are delivering change for persons experiencing homelessness...

• By comparing your program’s metrics to:
  • similar programs
  • best practices

Full Program Evaluation additionally requires:

• Many other steps not covered in this presentation!
Disclaimers

• Not all metrics apply to all programs
• After learning and comparing your metrics, there are MANY varied next steps, a program can take.
• Because programs vary, their guidance varies, and we won’t prescribe those today!
• We will stick with generic questions you should ask upon review
<table>
<thead>
<tr>
<th>INDICATORS:</th>
<th>HP</th>
<th>SSO</th>
<th>SO</th>
<th>ES</th>
<th>ES-NBN</th>
<th>TH</th>
<th>RRH</th>
<th>PH-Single</th>
<th>PH-Scattered</th>
<th>CE</th>
<th>Calculation</th>
</tr>
</thead>
<tbody>
<tr>
<td>Entries with &quot;No Prior Homelessness&quot;</td>
<td></td>
<td></td>
<td></td>
<td>X</td>
<td></td>
<td></td>
<td></td>
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<td></td>
<td>COUNT/PERCENT of HH's with Entries to the project with no prior enrollment in HMIS (&quot;no entries in ES, SH, TH, or PH in previous 24 months&quot;)</td>
</tr>
<tr>
<td>Entries from &quot;Literal Homelessness&quot;</td>
<td>X</td>
<td></td>
<td></td>
<td></td>
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<td></td>
<td></td>
<td></td>
<td>PERCENT - number of HH's who's Prior Living Situation was Literal Homelessness / number of HH's with Entries into Project</td>
</tr>
<tr>
<td>Retention of PH</td>
<td></td>
<td></td>
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<td></td>
<td></td>
<td></td>
<td>PERCENT - number of HH's who remained in PH / number of HH's served (OR Exit)</td>
</tr>
<tr>
<td>Exits to PH</td>
<td>X</td>
<td></td>
<td></td>
<td></td>
<td></td>
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<td></td>
<td></td>
<td></td>
<td>PERCENT - number of HH's who moved to PH upon exit + number of HH's who remained in PH / number of HH's served (OR Exit)</td>
</tr>
<tr>
<td>Exits to Positive Destinations</td>
<td></td>
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<td></td>
<td></td>
<td></td>
<td>PERCENT - number of HH's who moved from unsheltered locations to temporary (ES or TH) or permanent (RRH, PH, PSH, OPH) locations upon Exit / number of HH's who moved from unsheltered locations to any destination at Exit</td>
</tr>
<tr>
<td>Returns to Homelessness?</td>
<td>X</td>
<td></td>
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<td></td>
<td></td>
<td></td>
<td>PERCENT - number of HH who returned to ES, SH, TH, or Outreach within [6/12/24] months of exit / number of adult leavers to permanent housing</td>
</tr>
<tr>
<td>LOT on Waitlist</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td>AVERAGE - Time from Assessment - Referral</td>
</tr>
<tr>
<td>LOT from CE Referral to PH Placement</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td>AVERAGE number of days from CE referral to Entry in PH project</td>
</tr>
<tr>
<td>LOT between Entry and HMID</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td>AVERAGE number of days between Entry and HMID</td>
</tr>
<tr>
<td>LOT in Shelter</td>
<td>X</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td>AVERAGE/MEDIAN - length of stay for HH's who Exited. It will be the sum of days for each client, and averaging those counts across the total clients</td>
</tr>
<tr>
<td>LOT in RRH</td>
<td></td>
<td></td>
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<td></td>
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<td></td>
<td></td>
<td></td>
<td>AVERAGE/MEDIAN length of stay for HH's who have Exited from Housing Move-In Date to Exit</td>
</tr>
<tr>
<td>Rapid Placement into PH</td>
<td></td>
<td></td>
<td></td>
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<td></td>
<td></td>
<td></td>
<td></td>
<td>AVERAGE number of days between leavers' RRH entry date and Housing Move-in Date</td>
</tr>
<tr>
<td>Receipt of Non-cash Benefits</td>
<td>X</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td>PERCENT - number of HH's who exited with 1 or more sources of NCB / number HH's who exited the project</td>
</tr>
<tr>
<td>Receipt of Health Insurance</td>
<td>X</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td>PERCENT - number of HH's who exited with 1 or more sources of HI / number HH's who exited the project</td>
</tr>
</tbody>
</table>
Metrics for Program Evaluation

Exits to Permanent/Positive Destinations:

• Shown as: percent who retained or moved to a positive destination
• “Positive” is relative to your program type (only SO considers the red to be positive):
  • Emergency shelter/voucher
  • Transitional housing
  • Temporary stay with family/friends
  • Permanent Supportive Housing
  • Rented/owned housing
  • Permanent stay with family/friends

Why Important:

• Helps you know if clients find an improvement in their housing situation after your services.
• Lets you compare performance with similar programs.
• Flags “We need to look for ways to improve.”
## Appendix A: Exit Destinations

<table>
<thead>
<tr>
<th>Data Standards Response</th>
<th>Exit Destinations</th>
<th>Project type SO</th>
<th>Project type ES</th>
<th>Project type TH</th>
<th>Project type PH (all)</th>
<th>Project type SH</th>
<th>Project type SSO</th>
</tr>
</thead>
<tbody>
<tr>
<td>Temporary</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>1</td>
<td>Emergency shelter, including hotel or motel paid for with emergency shelter voucher, or RHY-funded Host Home shelter</td>
<td>✓</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>15</td>
<td>Foster care home or foster care group home</td>
<td>✓</td>
<td>X</td>
<td>X</td>
<td>X</td>
<td>X</td>
<td>X</td>
</tr>
<tr>
<td>6</td>
<td>Hospital or other residential non-psychiatric medical facility</td>
<td>X</td>
<td>X</td>
<td>X</td>
<td>X</td>
<td>X</td>
<td>X</td>
</tr>
<tr>
<td>14</td>
<td>Hotel or motel paid for without emergency shelter voucher</td>
<td>✓</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>7</td>
<td>Jail, prison or juvenile detention facility</td>
<td>✓</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>27</td>
<td>Moved from one HOPWA funded project to HOPWA TH</td>
<td>✓</td>
<td></td>
<td></td>
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<td></td>
<td></td>
</tr>
<tr>
<td>16</td>
<td>Place not meant for habitation (e.g., a vehicle, an abandoned building, bus/train/subway station/airport or anywhere outside)</td>
<td>✓</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>4</td>
<td>Psychiatric hospital or other psychiatric facility</td>
<td>✓</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>29</td>
<td>Residential project or halfway house with no homeless criteria</td>
<td>X</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>18</td>
<td>Safe Haven</td>
<td>✓</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>12</td>
<td>Staying or living with family, temporary tenure (e.g. room, apartment or house)</td>
<td>✓</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>13</td>
<td>Staying or living with friends, temporary tenure (e.g. room, apartment or house)</td>
<td>✓</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>5</td>
<td>Substance abuse treatment facility or detox center</td>
<td>✓</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>2</td>
<td>Transitional housing for homeless persons (including homeless youth)</td>
<td>✓</td>
<td>X</td>
<td>X</td>
<td>X</td>
<td>X</td>
<td>X</td>
</tr>
<tr>
<td>25</td>
<td>Long-term care facility or nursing home</td>
<td>✓</td>
<td>X</td>
<td>X</td>
<td>X</td>
<td>X</td>
<td>X</td>
</tr>
<tr>
<td>32</td>
<td>Host Home (non-crisis)</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
</tr>
<tr>
<td>Permanently</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>26</td>
<td>Moved from one HOPWA funded project to HOPWA PH</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
</tr>
<tr>
<td>11</td>
<td>Owned by client, no ongoing housing subsidy</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
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<tr>
<td>21</td>
<td>Owned by client, with ongoing housing subsidy</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
</tr>
<tr>
<td>3</td>
<td>Permanent housing (other than RRH) for formerly homeless persons</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
</tr>
<tr>
<td>10</td>
<td>Rental by client, no ongoing housing subsidy</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
</tr>
<tr>
<td>28</td>
<td>Rental by client, with GPD Tip housing subsidy</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
</tr>
<tr>
<td>20</td>
<td>Rental by client, with other ongoing housing subsidy</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
</tr>
<tr>
<td>19</td>
<td>Rental by client, with VASH housing subsidy</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
</tr>
<tr>
<td>22</td>
<td>Staying or living with family, permanent tenure</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
</tr>
<tr>
<td>23</td>
<td>Staying or living with friends, permanent tenure</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
</tr>
<tr>
<td>31</td>
<td>Rental by client, with RRH or equivalent subsidy</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
</tr>
<tr>
<td>33</td>
<td>Rental by client, with HCV voucher (tenant or project based)</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
</tr>
<tr>
<td>34</td>
<td>Rental by client in a public housing unit</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
</tr>
<tr>
<td>Other</td>
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<td></td>
<td></td>
<td></td>
<td></td>
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</tr>
<tr>
<td>24</td>
<td>Deceased</td>
<td>X</td>
<td>X</td>
<td>X</td>
<td>X</td>
<td>X</td>
<td>X</td>
</tr>
<tr>
<td>8</td>
<td>Client doesn’t know</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>9</td>
<td>Client refused</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
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<tr>
<td>99</td>
<td>Data not collected</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>30</td>
<td>No exit interview completed</td>
<td></td>
<td></td>
<td></td>
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<td>17</td>
<td>Other</td>
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</tbody>
</table>
Metrics for Program Evaluation

LENGTH OF TIME

• Shown as: Average number of days a client spent waiting for services or action
• Depends on program type
Program Evaluation

Length of Time:

Coordinated Entry
  • LOT on waitlist
  • LOT from referral to PH placement

Permanent Housing
  • LOT between service start and move-in date
  • LOT in rapid rehousing

Shelters and Transitional Housing
  • LOT in shelter

Why Important:

• Help you know if clients wait longer (or shorter) than necessary for a service, or action on their behalf.
• Lets you compare performance with similar programs.
• Flags “We need to look for ways to improve.”

- U.S. Interagency on Homelessness
Metrics for Program Evaluation

Average Contacts until Engagement and Success Rate:

- Shown as: *average* contacts necessary until successful client engagement is achieved
- Shown as: *percent* of persons who were engaged (of all persons)

Why Important:

- Help you know how effectively you connect the street homeless with resources

Outreach Contact  Outreach Contact  Outreach Contact  Date of Engagement

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Metrics for Program Evaluation

Receipt of Benefits, Insurance and Income Growth:

Shown as: percent

• ...of homeless households who have 1 or more non-cash benefit sources when they leave your program
• ...of homeless households who have 1 or more sources of health insurance when they leave your program
• ...of homeless households who had an increase in their income by the time they leave your program

Why Important:

• Helps you know how effectively you connect clients with resources
• Lets you compare performance with similar programs.
• Flags “We need to look for ways to improve.”
Metrics for Program Evaluation

Turning Metrics → Action:
- Note: Metrics require accurate data
- Compare your metrics
  - With your funder’s expectations
  - With similar programs in your region
  - With established Best Practices
- Attend conferences
- Read available studies
- Seek experienced guidance

Ask:
- How do we compare with other programs like ours?
- What have they done to improve?

- U.S. Interagency on Homelessness
## Strategies for System Performance Improvement Brief

### System Improvement Strategies

<table>
<thead>
<tr>
<th>Strategy</th>
<th>Length of Time Homeless (Measure 1)</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. <strong>Enhance Coordinated Entry</strong></td>
<td></td>
</tr>
<tr>
<td>Prioritize Vulnerable Households</td>
<td>✓</td>
</tr>
<tr>
<td>Right-size Assistance</td>
<td>✓</td>
</tr>
<tr>
<td>Incorporate Diversion Practices</td>
<td>✓</td>
</tr>
<tr>
<td>Streamline Admissions and Lower Barriers</td>
<td>✓</td>
</tr>
<tr>
<td>Link to Effective Outreach and In-reach</td>
<td>✓</td>
</tr>
<tr>
<td>Target Prevention Assistance</td>
<td></td>
</tr>
<tr>
<td>2. <strong>Strengthen Housing-Focused Practices</strong></td>
<td></td>
</tr>
<tr>
<td>Housing Focused Case Management</td>
<td>✓</td>
</tr>
<tr>
<td>Policies and Procedures to Promote Housing Stability</td>
<td></td>
</tr>
<tr>
<td>Housing Navigation</td>
<td>✓</td>
</tr>
<tr>
<td>3. <strong>Scale Permanent Housing Interventions</strong></td>
<td></td>
</tr>
<tr>
<td>Recruit Private Landlords</td>
<td>✓</td>
</tr>
<tr>
<td>Leverage Mainstream Housing and Services</td>
<td>✓</td>
</tr>
<tr>
<td>Reallocate Resources</td>
<td>✓</td>
</tr>
<tr>
<td>Build Rapid Re-Housing Capacity</td>
<td>✓</td>
</tr>
</tbody>
</table>

### Strategy Recommendations

<table>
<thead>
<tr>
<th>Strategy</th>
<th>Recommendations</th>
</tr>
</thead>
<tbody>
<tr>
<td>Housing Focused Case Management</td>
<td>All projects, including Emergency Shelters, Safe Havens, and Transitional Housing, should assess barriers to housing and support households, or link them to providers, to address issues that impede them from moving into permanent housing. Provide support to create a housing plan, resolve rental screening barriers, search for housing, negotiate lease terms, and mediate family conflict. Promote long-term stability by helping people who have been re-housed to connect with community-based resources and employment, understand their tenant rights and responsibilities, and develop plans for responding to future housing crisis.</td>
</tr>
</tbody>
</table>

- "Strategies for System Performance Improvement Brief"
System Evaluation

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Introduction to Pathways

Analysis of System-wide Pathway Data: STELLA

Importance: Stakeholder Impact

Importance: Shifting Mindsets

Analysis of CoC System Performance Measures

- U.S. Interagency on Homelessness
Homeless System Overview: Client Pathways

What are Homelessness System Pathways?

- How clients access a combination of program types
  - Client enrolled in a program for 7+ days
- Includes clients that access
  - Programs out of order (from listed)
  - The same program type multiple times
Homeless System Overview: Client Pathways

Pathway Example One:
- Client enters homelessness system through CE
- Stays in temporary shelter
- (Client is prioritized for housing through case conferencing)
- Enters into and is housed in a RRH program
- Successfully exits from RRH to housing

- U.S. Interagency on Homelessness
- U.S. Department of Housing and Urban Development: Coordinated Entry Core Elements
Homeless System Overview: Client Pathways

Pathway Example Two:

• Client enters homelessness system through Street Outreach
• Stays in temporary shelter
• (Client is prioritized for housing through case conferencing)
• Enters into a PSH program

- U.S. Interagency on Homelessness
- U.S. Department of Housing and Urban Development: Coordinated Entry Core Elements
Homeless System Overview: Client Pathways

System Evaluation of Pathways:
- Rare: How often?
- Brief: How Quickly?
- One Time: How Often Returning

- U.S. Interagency on Homelessness
- U.S. Department of Housing and Urban Development: Coordinated Entry Core Elements
Importance: Stakeholder Impact

CoC Board

HMIS Lead (Maricopa)

Collaborative Applicant/HMIS Lead (ADOH)

LCEHs (by County: BOS)

Agencies/Stakeholders

Committee

Sub-committee

Sub-Committee

Sub-Committee

Work Group

Agencies & Stakeholders

Agencies & Stakeholders

Agencies & Stakeholders
Importance: Shifting Mindsets

5. Coordinated Community Response

“With a focus on collecting and reporting data to meet funder requirements, sometimes it is easy to lose sight or deprioritize regular analysis of data at the system level. System-level data looks across projects in order to understand the experience of individuals and families entering and exiting your system.

Balance of State Continuum of Care Toolkit
-U.S. Department of Housing and Urban Development
How is our Continuum stacking up?

**DASHBOARD**

**CoC System Performance Measures**

**Increase**
- Reduce Number of First Time Homeless
- Number Experiencing Homelessness
- Obtain and maintain Housing
- Increase Job and Income

**Reduce**
- Length of Time Homeless
- Returns to Homelessness
ASK MORE QUESTIONS
Point in Time Overview

By Name List – Monthly Analysis

- U.S. Interagency on Homelessness
Point in Time

• The PIT is the annual street and shelter count to determine the number of people experiencing homelessness.
• The effort is a one-night snapshot of homelessness.
• Every community in the United States completes the PIT in the last 10 days of January each year.
Point in Time – Benefits & Limitations

Benefits:

• Significant media publicity, informs public opinion, increases public awareness & attracts resources

• Federally: used in the Annual Homeless Assessment Report to Congress (AHAR).

• Locally: helps communities plan services and programs, measure progress and identify gaps

Limitations

• Variation in count methodology

• Both from Community to Community as well as from year to year.

• Direct correlation between # of enumerators and # unsheltered counted

- U.S. Interagency on Homelessness
Point in Time – Analysis Example

Pima County

Maricopa County

- U.S. Interagency on Homelessness
Many communities see alignment between their By Name List and their Point in Time Count.

- Helps communities plan services and programs, measure progress and identify gaps

- U.S. Interagency on Homelessness
Prioritize the right people for housing
Understand System Movement
Target Prevention & Fix Upstream Systems

Who is becoming homeless and why
Are our housing programs working?
Look at “System Churn”
Rate of housing to focus acceleration efforts

Look at program engagement

INFLOW: NEWLY IDENTIFIED
INFLOW: RETURNED FROM HOUSING
INFLOW: RETURNED FROM INACTIVE
OUTFLOW: HOUSING MOVE-INS
OUTFLOW: MOVED TO INACTIVE
By Name List – Analysis Example

Monthly Inflow & Outflow

Inflow:
- August 2017: 200
- December 2017: 100
- April 2018: 200
- August 2018: 100
- December 2018: 200
- April 2019: 100
- August 2019: 200

Outflow:
- August 2017: -100
- December 2017: -200
- April 2018: -100
- August 2018: -200
- December 2018: -100
- April 2019: -200
- August 2019: -100

Breakdown of Inflow:
- % Returned to Active from Housing: 8.6%
- % Returned to Active from Inactive: 41.4%
- % of Total Newly Identified: 30.0%

Breakdown of Outflow:
- % Housing Placements: 51.1%
- % Moved to Inactive Number: 24.0%
- % No Longer meets Population Criteria: 24.9%

https://www.bfzchangepackage.org/maricopa-regional-coc
- U.S. Interagency on Homelessness
Using Data on Homelessness

The mission of the HMIS Team is to drive and inspire data-informed change to improve homeless systems.

HMISAZ.org